

OUR MISSION

The Viola Startzman Free Clinic serves, in an atmosphere of dignity and respect, lower income uninsured residents of Wayne County.

FUNDING SOURCES

- Patient Donations
- Private Donations
- Churches
- Grants
- Foundations
- Corporations
- Clubs and Organizations
- United Way of Wayne and Holmes County
- Orrville Area United Way
- Cleveland Clinic Wooster
- Dunlap Community Hospital
- Wooster Community Hospital

Jaime Parsons, Executive Director
Eric A. Smith, MD, Medical Director
Jodi Swihart, Nurse Practitioner
Barbara Tickton, Nurse Practitioner

BOARD OF TRUSTEES

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A PATIENT'S GUIDE

PATIENT CARE HOURS

Monday & Thursday Evenings

- Patient Sign-In 4-6PM
- Assessment 5-6PM

Tuesday & Friday Mornings

- Lab/blood work 8-10 AM
Now by appointment only

Wednesday Mornings

- Patient Sign-In 8-9:30AM
- Assessment 8:30-9:30AM

MEDICATION PICK-UP

Monday: 1-3:30 & 5-7:30

Tuesday: 8:30-11:30 & 1:30-3:30

Wednesday: 8:30-11:30

Thursday: 1-3:30 & 5-7:30

Friday: 8:30-11:30 & 1-3:00

Patients must provide proof of income and proof of Wayne County residency at each visit to be seen at

1874 CLEVELAND RD
WOOSTER OH 44691
330-262-2500
FAX: 330-264-8713

WWW.STARTZMANFREECLINIC.ORG

VSFC SERVICES

Medical Services:

- Treatment of acute illness, such as flu, colds, urinary tract infections, etc.
- Treatment of minor injuries
- Management of chronic illness, such as diabetes, high blood pressure, etc.
- Work physicals only
- Flu Shots
- Other acute and chronic conditions
- Referrals to specialty providers

Dental Services:

- Assessment, pain relief, extractions, x-rays, and cleanings.

Laboratory Testing

Medication Assistance

Mental Health Counseling

Ohio Benefit Bank Counseling

Preschool Vision Screenings

The care at the Viola Startzman Free Clinic is provided on a first come, first serve basis by volunteer physicians, dentists, nurses, and other health professionals who donate their time and skills.

VSFC GUIDELINES

To qualify to be seen at our clinic you must be:

- A lower-income resident of Wayne County (based on 200% of the federal poverty guidelines)
- Uninsured, with no health insurance, VA benefits, and do not have or are not eligible for Medicaid or Medicare

Patients must provide proof of income and residency at EACH visit to be seen at the VSFC.

Income is based on the gross income for all people in the household.

THE VSFC DOES NOT:

- Fill outside prescriptions
- Give immunizations
- Do x-rays on-site
- Do lab work for outside providers
- Prescribe birth control or narcotic medications

PATIENT RESPONSIBILITIES

- Patient must assume responsibility for payment of care given outside the Free Clinic through referrals.
- **Please keep all appointments with Outside Providers.** If you cannot keep your appointment you are required to call and inform the office where you are scheduled to be seen. If you **“No Show”** this results in a permanent loss of referrals to specialists outside of the Free Clinic.
- If enrolled in the Medication Assistance Program, you are required to meet the obligations needed to allow us to make this a successful experience for you. This will result in receiving your medication in a timely manner at no/low cost to you or the VSFC.
- In the Medical clinic please give a two hour notice if you are unable to keep your appointment. After three no-shows patients will only be seen in a walk-in clinic.
- In the Dental clinic, we require if you are unable to keep your original date and time of your appointment please call 24-48 hours in advance or it will result in a No-show. Any patient with a No-show will **NO LONGER** be seen in the dental clinic.