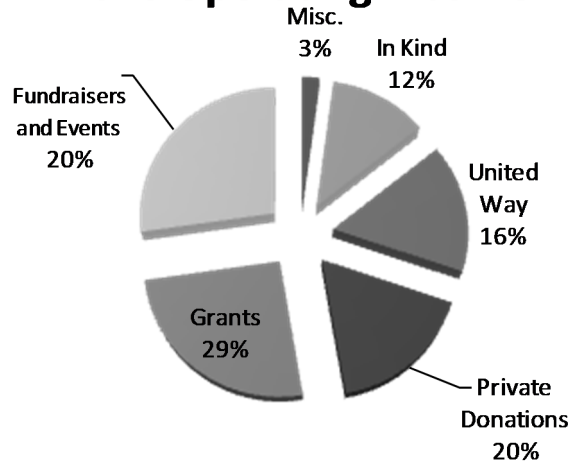


Did you know that....

- every dollar donated to the Viola Startzman Free Clinic stays in Wayne County, and over \$4.00 of value is created for each dollar received.
- 80¢ of every dollar donated is spent on direct patient care, with the remainder spent on administration (11¢) and fundraising (9¢).
- on average, the VSFC spends under \$500 to care for a single patient for an entire year, including providing medications.
- volunteers donate one hour for every three hours of staff time.
- other than competitive Community Development Block Grant money, the VSFC does not receive government funding, nor does it bill patients or any party for services rendered.
- Of the 41 free clinics in Ohio, the VSFC accounts for approximately 10% of total patient visits to Ohio free clinics.

2010 Operating Income



Clinic Highlights from 2010

- The VSFC celebrated it's 15th anniversary and the birthday of it's founder. Dr. Viola Startzman, with a free ice cream social.
- The VSFC welcomes new Executive Director, Jaime Parsons and new Medical Director, Dr. Eric Smith.
- The VSFC partners with Wooster Community Hospital in moving towards Electronic Medical Records.
- Donations from The Free Clinic Network reach over \$100,000.
- The VSFC partners with The Wooster Urban Adventure to launch an exciting new fundraiser and race in Wooster.
- The VSFC participated in the College of Wooster's 10th annual *Scots in Service Day*.

Clinic Statistics from 2010

- The VSFC saw 1581 patients, for a total of 10,769 patient visits.
- The VSFC dental clinic saw tremendous growth, with 1,162 patient visits in 2010, and over 3,340 procedures performed.
- The VSFC made 1,716 referrals for specialty care.
- The VSFC provided patients with 23,190 medications, with a market value of over \$1.5 million. (The VSFC collaborates with drug companies, nursing homes, area physicians and hospitals to have the majority of medications donated for patient use. Because of these generous relationships, in 2010, the clinic spent only \$27,743.46 for medications.)



Community Impact Brochure

1874 Cleveland Rd
 Wooster, OH 44691
 Phone: (330)-262-2500
 Fax: (330)-264-8713

www.startzmanfreeclinic.org



Who we serve

The VSFC treats uninsured residents of Wayne County whose gross household income is at or below 200% of the federal poverty level, which is \$44,700 for a household of four. In 2010 we provided care over the course of 11,000 in-house visits. 40% of the patients were new to the clinic.

How we collaborate as a community

The VSFC partners with the local medical community to provide care to our neediest neighbors. The VSFC also collaborates with local agencies to provide patients with access to a wide range of community resources.

How we are supported

- The 310+ member volunteer team
- Donations of money and in-kind items from individuals (including patients), schools, businesses, churches, and service groups
- Cleveland Clinic Wooster, Dunlap Community Hospital, Radiology Services of Canton, and Wooster Community Hospital
- Orrville Area United Way and United Way of Wayne and Holmes Counties
- Proceeds from special events, including St. James Episcopal Church *Brown Bag Concert Series*, *A Meal that Heals*, *The Charity Wine Tasting*, *Clayware for Healthcare*, *the Wooster Wellness 5K*, *The Wooster Urban Adventure*, and many others.
- Grants from foundations, corporations, and the Local Community Development Block Grant Programs.

Thank you!

Who we are

The Viola Startzman Free Clinic is a 501 (c) (3) United Way-supported organization providing free health and dental care to low-income, uninsured residents of Wayne County. A member

of the Ohio Association of Free Clinics, the VSFC is the second busiest free clinic in the state and one of nearly 2,000 free clinics across the nation.

Where we came from

Opened in 1995 as Healthcare 2000 Community Clinic, the clinic is now named in honor of founder Viola Startzman MD, Wayne County's first female pediatrician. In 2003 "Dr. Vi" donated the 7,600 square foot facility we occupy today.

The VSFC Board of Trustees is comprised of eighteen leaders representing the medical, dental, business, and faith communities, along with others passionate about providing healthcare to the uninsured. More than 310 volunteers help us provide high-quality care to our patients by serving as primary care providers, nurses, dentists and dental assistants, interpreters, and fundraising, data, custodial, and clerical volunteers.

What we do

The Clinic's Mission Statement reads: "*The Viola Startzman Free Clinic serves, in an atmosphere of dignity and respect, lower income uninsured residents of Wayne County*". The VSFC provides free high-quality healthcare to eligible individuals, helping them to lead healthy lives, gain employment, and support their families.

Services include:

- Acute care (provided during thrice-weekly walk-in clinics)
- Health and wellness education
- Treatment and management of chronic diseases
- Dental care
- Free medications, laboratory testing, and x-rays
- Referrals to medical specialists and social service agencies
- Mental health counseling
- Ohio Benefit Bank Counseling
- Vision Screening programs in area preschools

What we do NOT do

- Treat patients who are insured, including those who receive coverage through Medicaid or other government programs
- Bill or receive payment for services, though we do encourage patient donations
- Receive funding from tax revenues
- Provide emergency services

How YOU can help fulfill the Mission

To make a **gift**, contact the Executive Director at 330-262-2500 extension 102.

To **volunteer**, contact the Volunteer Coordinator at 330-262-2500 extension 107.

To **give** to our Wish List or schedule a Clinic tour, contact the Administrative Assistant at 330-262-2500 extension 103.

Where we go from here

While a free clinic may not be a long-term solution for the nation's healthcare crisis, the VSFC opens its doors every weekday to help those who have a need today. Overall, we anticipate the demand for our services to increase in the near future.

How we impact lives

Below is the story of a patient:

Several years ago, I received a mitral valve replacement. At the time, thankfully, I was covered by my wife's insurance. When we divorced, I lost my health insurance and was unable to afford the exorbitant premiums required of someone with a pre-existing condition. The small trucking company I work for cannot afford to offer insurance. Without the free clinic, one of several scenarios could be possible: I could be in much worse health, I could be dead, or I could be bankrupt. I would go as far to say the free clinic has saved my life, and given that life a much better quality.